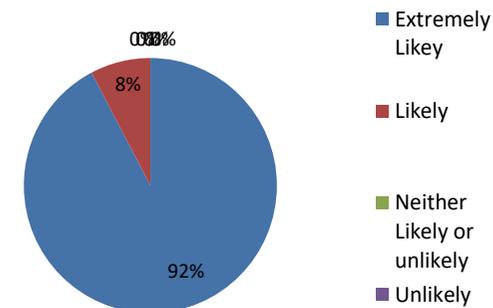


Period:December 2021

No. of Surveys: 13

Friends & Family Survey RESULTS & ACTION

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	12	1	0	0	0	0	13
Extremely Likey	12	0	0	0	0	0	
Likely	0	1	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	0	0	0	
Extremely unlikely	0	0	0	0	0	0	
Don't Know	0	0	0	0	0	0	



Comments, Feedback & Actions:

****Likely Comments**** I am hasppy here and tell others because of nice treatment and nice lookafter** ****Extrely Likely Comments****I am happy with all the services. Staff are good. Treated well. It is the best service and GPs.** They are always helpful and they have been my family GP for all 16 years.**I am treated V. nicely by my GPs, solve my problems. Many thanks.**The doctor has always dignosed the problem correctly and helped me and my children as well as my mother,sister and other family members. My daughter has alot of different complications as she is disabled and the doctor knows as as a family and how to control our health issues.** I like the flexibility of this surgery, Receptionist is always very pleasant to speak with**Good treatment by GP V. V. Thanks full.**Very friendly always helpful, always get an appointment. God bless him & his family.**Very helpful and polite>** Because I am extremely happy. GP listen to me and seen me face to face treated me immediatly when I demanded and needed immediate treatment**I am happy here. Doctors treating me well.**I am very happy and tell to friends that we are well treated and looked after well. We got the treatment needed quickly.**I am very happy with doctors and surgery because you all are brilliant. I have already seen doctor face to face 4 times.

Patients are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.